

#### What is WISA Connect?

Through WISA Connect, you can:

- Access opportunities such as events, grants, and leadership programs
- Stay informed with the latest industry news, updates, and resources
- Connect with peers across aquaculture, wild-catch, research, policy, and more
- Join themed meet-ups and discussions to grow your skills and confidence
- Share your stories and celebrate wins in a safe, supportive space
- Manage your subscription

This platform was designed in response to what women told us they need: connection, visibility, and support.

### How do I download the mobile app?

Did you know that you can access this community from your phone via Circle's iOS and Android apps? Simply download the app to get started!

- Download the iOS app here.
- Download the Android app here.

Once you've downloaded the Circle app, log in using the email address and password you created when you joined Wisa Connect.

# How do I set up my profile?

To set up or edit your profile, click on your profile picture in the top right corner and then select *Edit profile*.

From there, you'll be able to...

- Upload a profile photo: We recommend using a headshot image that is 300x300 pixels
- **Update your headline:** This is where you can share a brief overview of who you are and what you do
- **Select your timezone:** Doing so will ensure that events are displayed in your local timezone
- *Update your bio:* You can share a more in-depth introduction in this section
- Add your location
- Share links to your website and social media accounts
- **Set your permissions:** You can select whether you want your email to be visible by other community members, whether you want other members to be able to direct message



you in Circle, and whether you want your profile to be displayed in our community's member directory

Note that member profiles are searchable, which makes it easy for members to find and connect with others in the community.

### How do I navigate around the community?

Our community is organized into different spaces, and you'll find the names of these spaces in the navigation bar to the left. Spaces are where all of the action happens in the community, and we have spaces for discussions, resources, events, and more!

To navigate around, simply click on one of the spaces in the left navigation bar. Note that some spaces are read-only, while in others you'll be able to publish your own posts (and we encourage you to do so).

#### How do I create posts?

To create a post, simply head to one of the discussion spaces in the community and click on the *New Post* button in the upper right corner. From there, you'll be able to start drafting your post!

There's a lot that you can do with posts, so take some time to familiarize yourself with what's possible. You can format your text in different ways, add emojis, tag other community members, include images and videos, embed PDFs and social posts, and more.

**Pro tip:** Try typing a forward slash symbol (/) into the body of your post to pull up a menu of all your options!

Once you're happy with your post, click on *Publish post* to publish it to the community, or select the downward arrow to save your post as a draft or schedule it to be published at a later date.

You can also edit your posts even after you've published them. To edit one of your posts, click on the three dots  $(\bullet \bullet \bullet)$  in the upper right corner of the post and then select *Edit post*.

For more information on creating and editing posts, check out these articles:

- How do I create and edit posts?
- How do I embed content within posts?
- How do I change the skin tone of my emojis?



### How do I manage my notifications?

Customizing your notification settings is the best way to stay on top of the activity in the community that you're most interested in!

The important thing to keep in mind is that you have total control over your experience: It's up to you to decide what you want to be notified about *and* how you want to be notified.

To manage your notification settings:

- 1 Click on your profile picture in the upper corner
- 2 Click on Notifications to open your notification settings.
- 3 From here, check the notifications you want to receive and uncheck the ones you don't

You'll notice that you can adjust your notifications for new activity in the community (including comments on your posts, mentions, likes on your posts, etc.) and new posts (which can be adjusted for each space, so you can opt in to notifications for the spaces you care about most).

### Can I direct message others?

To send a direct message to a fellow community member, just head to their profile by clicking on their name from anywhere in the community. Then, click on the message icon right below their name to send them a DM.

Whether you spot an interesting introduction, meet someone at a live event, or want to say hello to someone you come across in the community, DMs are a great way to connect with other members in the community.

When DMing someone, please be sure to keep the following guidelines in mind:

- Be kind and respectful.
- Don't promote, solicit, or spam.
- Respect the privacy of other members.

#### How do I RSVP to events?

To find community events and RSVP, head over to <u>Events</u>. From there, you'll be able to see our upcoming events and RSVP by clicking on the *RSVP* button to the right of each event. Once you RSVP, you'll also be able to add the event to your calendar.

If you're interested in learning more about a specific event, you can click on the event title to read the full event description. Below the description, you can also comment with any questions you might have about the event, the format, or the content.



**Pro tip:** RSVPing to an event ensures that you'll receive email and in-app notifications reminding you about the event an hour before its scheduled start time, so if you're interested in a specific event, be sure to RSVP!

## How do I join events?

There are several different ways to join an event. For the most seamless experience, first make sure you've RSVPed to the event, this will ensure that you receive an email and in-app notifications reminding you when the event is about to start.

At the event's start time, you'll be able to join:

- Through the event page: Navigate to the event page and click on the link under the *Location* heading in the right sidebar (in the mobile app, you can find this link under the *Virtual* heading at the top of the event description).
- Through the calendar invite: If you've added the event to your calendar, you can easily join via the link in your calendar invite.

# How do I manage my subscription?

To manage your WISA subscription:

1 Click on your profile picture in the upper right corner

2 Click on Billing to open the billing dashboard

In the billing dashboard, you can:

- Access information about your subscription and make changes (for more info, check out this article from Circle on managing your subscription)
- Update your payment method (for more info, check out <u>this article</u> from Circle on updating your payment method)
- Download payment invoices (for more info, check out <u>this article</u> from Circle on downloading your payment invoices)
- Cancel your subscription